



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Hotline for Disabilities

The Hotline for Disability Services

301 Centennial Mall South

Box 94987

Lincoln, NE 68509

Phone: (402) 471-0801 V/TT or toll free: 1-800-742-7594 V/TT

Email: shari.bahensky@nebraska.gov

HANDI-BUS/METRO AREA TRANSIT

Description:

SAT. 6AM TO 10PM AND SUN. 7AM TO 7PM, NO SERVICE ON HOLIDAYS. HALF-FARES AVAILABLE AT ALL TIMES ON MAT BUSES FOR SENIORS. THOSE WITH DISABILITIES AND MEDICARE WHEN SHOWING THEIR MAT PHONE I.D. NEBRASKANS REACHING THE AGE OF 62 AND DRAWING A BONA FIDE PENSION ARE ELIGIBLE FOR REDUCED FARE ON A MAT BUS. A BONA FIDE PENSION IS ONE OF THE FOLLOWING: SOCIAL SECURITY RETIRE, RAILROAD RETIREES, CIVIL SERVICE AND MILITARY RETIREES. THOSE PERSONS NOT DRAWING A PENSION MUST WAIT UNTIL THEY ARE 65 YEARS OF AGE. AT THIS TIME THEY MUST SHOW LEGAL PROOF OF THEIR AGE ADA ELIGIBILITY CERTIFICATION FORM MUST BE COMPLETED BY APPLICANT AND THEIR PHYSICIAN FOR THOSE WITH A DISABILITY. FOR THOSE ON MEDICARE: PHOTO I.D. ISSUED ONE YEAR AT A TIME WITH PROOF OF CONTINUED ELIGIBILITY. MILITARY RETIREES

Eligibility:

ANYONE WANTING TO RIDE THE BUS. THERE ARE ELIGIBILITY REQUIREMENTS FOR REDUCED FARES. AGE 62 AND RECEIVING A BONA FIDE PENSION. THIS WOULD INCLUDE SOCIAL SECURITY RETIREMENT, RAILROAD RETIREES, CIVIL SERVICE, MILITARY RETIREES. THOSE PERSONS NOT DRAWING A PENSION MUST WAIT UNTIL THEY ARE 65 YEARS OF AGE. DISABILITY-ADA ELIGIBILITY CERTIFICATION FORM MUST BE COMPLETED BY APPLICANT AND THEIR PHYSICIAN.

List of Provided Services:

Transportation: Public Transportation

Contact Information:

Address:

2222 CUMING STREET

Omaha NE 68102

Hours of Operation: 8-4:30 MONDAY-FRIDAY

Website: www.answers4families.org/family/childrens-mental-health/community-resources/nebraska-transportation-city

Main Phone: 402-341-7560

Other Phone(s):

TDD: 402-341-0807

Fax: 402-342-0949

Main Email:

Main Contact(s):

CURT SIMON

Other Contact(s):

General Information

Agency ID: 847

Counties Served:

Douglas

Ages Served: All Ages

Disabilities Served:

BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including MR), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

Wheelchair Accessible: Yes

Fees: VARY

Sliding Fee Schedule: Yes

Interpreters on Staff:

How to Appeal a Decision:

INDIVIDUALS MAY FILE AND APPEAL WITHIN 60 DAYS OF THE NOTICE BY WRITTEN REQUEST TO THE TRANSIT ADVISORY COMMITTEE'S THREE MEMBER APPEALS SUBCOMMITTEE (TAC IS A CITIZENS TRANSIT ADVISORY COMMITTEE COMPRISED OF AMBULATORY AND DISABLED BUS RIDERS) THE S